



## BIOGRAPHICAL INFORMATION

Sue Miller brings more than 20 years of leadership skills to the training, consulting, and speaking professions. She combines experiences as a management and leadership consultant, corporate trainer, administrator, and television director to help organizations develop strong leadership in a pleasant and fair work environment. She specializes in practical ***Incredible Essentials Workshops***, seeking to improve performance and productivity by challenging individuals to recognize their unique. She speaks from the heart and encourages her audiences to enjoy the journey – in their professional lives, as well as their personal lives.

As founder and President of Miller Training & Consulting, Sue has designed and developed training courseware for many companies. Her courses include **Equipping the New Manager, Presentation Skills, Maximizing the Performance Appraisal, Interviewing Skills, Managing Through Change, Listening Skills, Communicating with Confidence, Interpersonal Skills, and Communication/Interpersonal Skills**. She uses **Behavioral Profiles** to help individuals determine their strengths and weaknesses and make application of those strengths to create higher levels of production, as well as a sense of joy and accomplishment.

Sue was an integral part of the training specialist team that launched the Human Resources Development Department for MCI, Inc in the early 90's. While at MCI, she directed the \$1.2 million, three-day *Excellence in Service Annual Recognition* Event in San Francisco and San Diego. For her dedication to elevating workforce performance and results-based consulting, she was awarded MCI's *Hero Award* for outstanding achievement.

She is a member of the National Speakers Association and speaks for corporate and associational meetings across America. Sue is categorized as a business inspirational and motivational keynoter.

She has been an active member in the American Society of Training and Development for 20 years. She serves her community through active participation in the Frisco Chamber of Commerce and The North Texas Women's Business Council. She has served on the Board of Directors for the American Red Cross, the local chapter of National Speakers Association and on the Women's Advisory Board for her church.

Sue is married to her best friend, has two grown daughters, and holds an M.Ed. from the University of Houston, after spending most of her college years at the University of Missouri. She is a graduate of a 3-year training program at Coach U and has attended the University of Michigan Executive Business School for the Design and Development of Adult Curriculum.